

iCare Repair Mail-In Repair Form

Please ship your device together with the iCare Repair Mail-In Repair Form to 9416 Village Place Boulevard, Brighton, MI 48116. If you have questions about your device, please contact us by phone (810) 844-3285 or by email sales@icarerepair.com. We strongly suggest you insure and track your package. Once your device has been received, we will review your form, evaluate the device and give you an estimated time frame and charges for completion of repairs. Most repairs are completed the same day they are received. Depending on additional repairs needed, time frames may vary.

Contact Information

Name

First

Last

Shipping Address

Address Line 1

Address Line 2

City

State

Zip Code

We are not responsible for delivered items that are unable to be located or have been stolen. Please have your item shipped to a location where you can securely accept it.

Phone

Email

How did you hear about us?

Google Facebook Yelp Friend

Device Information

What type of device are you having repaired?

iPhone Samsung iPad iPod Laptop

Device Model

Color

Carrier

Serial Number

Password

If the password is a pattern, please draw it.

Description of Problem

Repair Price Quotation

Estimated Repair Price

Initial in box to agree with estimated repair price

Leave blank if unsure.

Disclaimer

My signature indicates that I agree with iCare Repair's Limitation of Liability.

LIMITATION OF LIABILITY: By giving item(s) for repair, customer agrees that iCare Repair LLC and its agents and representatives ("iCare Repair") are accepting the item(s) solely for the purpose of repair. In no event shall iCare Repair be held responsible for damaged/non-working items after repair if signs of liquid damage are present. In no event shall iCare Repair be held responsible for unpaid items more than 30 days past notification of completion. I authorize iCare Repair technicians to perform repair work on my electronic device. I understand that iCare Repair technicians have been trained to perform work on electronic devices but iCare Repair is not an authorized service dealer. Further, I agree to release, indemnify, and hold iCare Repair from liability for any claims or damages including permanent loss of use, or other incidental or consequential damages of any kind or description that may arise from any repair work performed on my electronic device, unless it is caused by severe negligence of iCare Repair or its agent. Any damage or loss due to iCare Repair's sole negligence will be limited to the actual cost to repair or replace the item(s) with item(s) of comparable value. The comparable value in such instance will be determined by iCare Repair. I understand that iCare Repair is not responsible for any data loss, which may occur as a result of work done on my electronic device. I also understand that I have the option to, and I am responsible for backing up the device before allowing any repair to be performed on my device in the event of any data loss and hardware or software failure. I understand that iCare Repair will not browse through any personal, private or confidential information or data; however, technicians may inadvertently see data during the course of their work. I understand that any confidential data should be removed from the device prior to having repair work performed on the device. I understand that iCare Repair is not responsible for delivered items that are unable to be located or have been stolen. I understand that repairs or technical support performed by iCare Repair may void manufacturer warranties, especially in the case of iOS device repairs. iCare Repair and its affiliates do not assume any liability or warranty in the event that the manufacturer warranties are voided but may, at its sole discretion, offer its own warranty on the parts and/or services performed. I understand any attempt to fix/repair, or diagnostics performed on the device by anyone other than iCare Repair or its agents after the device has been serviced will void any warranty given on the repair service. I understand that if I cancel my repair within the time it takes iCare Repair to fix my device(s), a \$15 cancelation fee may apply per repair. I understand that if I cancel a special order, a \$15 cancelation fee may apply per special order. I understand that any photos taken by iCare Repair of my device(s) can be used by iCare Repair for promotions.